



£55M New Build
6 Levels Affected
Dry in 26 Days

ESCAPE OF WATER

Executive Summary

Building contractors found water flowing from the top floor of this Ultra HNW property. The build had only been completed 2 weeks earlier. The home was "on the market" and had to be withdrawn. 6 Levels of hardwood floors, wall coverings, coving, plaster, fixtures and fittings were identified for strip-out, with an original time frame from the Surveyor of 6 months.

DCP were selected to provided an alternative solution...

CASE STUDY

Target Drying Solution

With vast experience of structural drying techniques, DCP consultants and Technicians implemented a drying regime that had proven success in the US Disaster Restoration market.

Target Drying involves careful evaluation of the affected materials and the entire surrounding environment and designing a bespoke drying regime, including engineering controls, selection and positioning of different types of air-movers, dehumidifiers, heating systems and regular monitoring.



THE INVESTORS

were losing money everyday the property was "off-market", they needed the property back on the market within 90 days - the Loss Adjuster said it couldn't be done!

DisasterCare Platinum mobilised immediately scoped the loss, with a promise to dry down in under 30 days, allowing 2 months for the re-instatement. Faced with marble panels in the bathrooms, architectural

plaster mouldings, real wood floors throughout and a flooded lift shaft, they carefully executed a very complex scope of works, requiring 89 air-movers, 19 dehums and other specialist injection drying equipment. DCP

achieved pre-loss condition in just 26 days. Strip-out was only 1/20 of the insurers estimate and drying costs were under £40k! saving over \$400k in re-instatement costs.